

VANA Short Courses 2010

Short Courses For VANA Members Dates and Registration form

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Conflict Resolution

Conflict is present in all organisations. In any situation where people interact, there is the potential for disagreement, challenge and conflict. Managing conflict skillfully and constructively is both valuable and necessary in providing opportunities for positive change and development within the organisation. This course offers a variety of practical learning opportunities for participants to develop skills in identifying conflicts and resolving them constructively..

Recommended participants: 2IC, Store Managers, Hub Managers

4 May 2010	18 May 2010	8 June 2010	23 June 2010	14 July 2010
1:00pm - 5:00pm	1:00pm - 5:00pm	8:30am-12:30pm	1:00pm - 5:00pm	8:30am-12:30pm

Registration / tax invoice

Company		Phone
Address		Fax
Suburb	Postcode	Email

Participants details			4 May 2010	18 May 2010	8 June 2010	23 June 2010	14 July 2010
First Name	Last Name	Newsagency	1:00pm - 5:00pm	1:00pm - 5:00pm	8:30am-12:30pm	1:00pm - 5:00pm	8:30am-12:30pm

Number of participants: _____ X \$85.00 = \$ _____

Payment Method (please tick)

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VANA Ltd - 806-810 Nicholson Street - North Fitzroy VIC 3068
- Charge MASTERCARD/VISA _____ Amount \$ _____
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A/C NUMBER : 51 953 5386
REF FS Training

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For further details, phone VANA on 03 9482 2911

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