

VANA Short Courses 2010

Short Courses For VANA Members Dates and Registration form

FAX BACK TO VANA ON 03 9482 1799



Step Up and Sell

This course is designed to help participants take the next step from providing great customer service to achieving successful sales for the business. Participants will learn various ways of not only gaining product knowledge, but utilizing their knowledge as an effective selling tool.

Recommended participants: 2IC, Store Managers, Hub Managers

11 May 2010	18 May 2010	1 May 2010	23 May 2010	7 July 2010
8:30am-12:30pm	8:30am-12:30pm	1:00pm - 5:00pm	8:30am-12:30pm	1:00pm - 5:00pm

Registration / tax invoice

Company		Phone
Address		Fax
Suburb	Postcode	Email

Participants details			11 May 2010	18 May 2010	1 May 2010	23 May 2010	7 July 2010
First Name	Last Name	Newsagency	8:30am-12:30pm	8:30am-12:30pm	1:00pm - 5:00pm	8:30am-12:30pm	1:00pm - 5:00pm

Number of participants: _____ X \$85.00 = \$ _____

Payment Method (please tick)

- Cheque enclosed for an amount of \$ _____ made payable to VANA Ltd and mail to VANA Ltd - 806-810 Nicholson Street - North Fitzroy VIC 3068
- Charge MASTERCARD/VISA _____ Amount \$ _____
- Signature: _____ Name of Cardholder _____ Expiry Date _____

Cvv(#): __

(#) Last 3 digits displayed on the signature panel of your card

- Direct debit \$ _____ - **for newsagents ONLY**
- Direct Deposit \$ _____ - To VANA Ltd - INSTITUTION: NAB -
 BSB: 083 - 170
 A/C NUMBER : 51 953 5386
 REF FS Training

Please fax to **03 9482 1799** or mail to VANA Ltd - 806-810 Nicholson Street - North Fitzroy VIC 3068
 For further details, phone VANA on 03 9482 2911

This document becomes a **TAX INVOICE** on completion and a copy should be retained for taxation purposes.
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